



Q-Blue

Q-Blue b.v., located at Willem Barentszstraat 5, 7825 VZ Emmen, is responsible for the processing of personal data as reflected in this privacy statement.

Contact details:

[https:// www.q-blue.nl](https://www.q-blue.nl)
Willem Barentszstraat 5
7825 VZ Emmen
The Netherlands

T +31 (0) 591 374570
E info@q-blue.nl

Harry Müller is the Data Protection Officer of Q-Blue. He can be reached at info@q-blue.nl

Personal data we process

Q-Blue processes your personal data because you use our services and/or because you provide it to us yourself.

Below is an overview of the personal data we process:

- First and last name
- Telephone number
- E-mail address

Special and/or sensitive personal data we process

Our website and/or service does not intend to collect data on website visitors who are under 16 years of age. Unless they have parental or guardian consent. However, we cannot verify whether a visitor is older than 16. We therefore advise parents to be involved in their children's online activities to avoid collecting data on children without parental consent. If you believe that we have collected personal data about a minor without such consent, please contact us at info@q-blue.nl and we will delete this information.

For what purpose and on what basis we process personal data

Q-Blue processes your personal data for the following purposes:

- To be able to call or email you in response to your contact request or if necessary to carry out our services.

Automated decision-making

Q-Blue does not make decisions based on automated processing about matters that could (significantly) affect individuals. These are decisions that are made by computer programmes or systems, without a human being (e.g. an employee of Q-Blue) being involved.

How long we keep personal data

Q-Blue will not retain your personal data for longer than is strictly necessary to fulfil the purposes for which your data is collected.

Sharing personal data with third parties

Q-Blue only provides third parties and only when necessary for the performance of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Q-Blue uses only technical and functional cookies. And analytical cookies that do not invade your privacy. A cookie is a small text file that is stored on your computer, tablet,



or smartphone the first time you visit this website. The cookies we use are necessary for the technical functioning of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferences. They also allow us to optimise our website. You can opt out of cookies by setting your internet browser to no longer store cookies. You can also delete any information previously stored via your browser settings.

Google Analytics

- The Q-Blue website uses Google Analytics cookies;
- Q-Blue has entered into a processor agreement with Google;
- Q-Blue has chosen to mask the last octet of the IP address;
- Q-Blue has turned off 'data sharing';
- Q-Blue does not use any other Google services in conjunction with the Google Analytics cookies.

View, modify or delete data

You have the right to access, correct or delete your personal data. In addition, you have the right to withdraw your possible consent to data processing or object to the processing of your personal data by Q-Blue and you have the right to data portability. This means you can submit a request to us to send the personal data we hold on to you in a computer file to you or another organisation named by you.

You can send a request for inspection, correction, deletion, data transfer of your personal data or a request to withdraw your consent or object to the processing of your personal data to info@q-blue.nl.

To ensure that the request for inspection is made by you, we ask you to send a copy of your proof of identity with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip of numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

Q-Blue would also like to inform you that you have the opportunity to submit a complaint to the national supervisory authority, the Personal Data Authority. You can do so via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

Q-Blue takes the protection of your data seriously and takes appropriate measures to counter abuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact us at info@q-blue.nl